

HAVE YOUR SAY & STAY

TASkeno Feedback Survey Competition – Terms & Conditions

Instructions and information on how to enter the Have Your Say & Stay TASkeno Feedback Survey Competition (Competition) forms part of these Terms & Conditions. Entry into the Competition is deemed acceptance of these terms and conditions (Terms and Conditions).

Competition starts	9:00am (AEDT) Monday 12 th October 2026
Competition ends	11:59pm (AEDT) Thursday 12 th November 2026
Draw Date	Friday 13 th November 2026 – Winners notified by close of business
Three (3) prizes to be won	Each prize consists of one (1) night's accommodation for two (2) people at either Wrest Point Hobart or Country Club Tasmania.

Eligibility

Entry is open to:

Residents of, or visitors to, Tasmania who are 18 years of age or older and who complete the TASkeno Feedback Survey via SurveyMonkey during the Competition Period, including submission of a valid email address for entry.

The following people are not eligible to enter:

- Employees of TASkeno (the Promoter)
- Any person currently registered with the Tasmanian Gambling Exclusion Scheme.

How to enter

To enter, participants must complete the TASkeno Feedback Survey via SurveyMonkey during the Competition Period and provide a valid email address at the end of the survey. Only one entry per person is permitted. Multiple survey submissions using the same email address will count as a single entry.

Draw Details

The prize draw will be conducted by TASkeno using a random selection generator. Three (3) valid entries will be randomly selected as prize winners.

The Promoter's decision is final, and no correspondence will be entered into. The prize is not transferable or exchangeable and cannot be taken as cash. No additional costs (e.g. travel, meals, or incidentals) are included in the prize.

Winner Notification

Winners will be notified primarily by email on the day of the draw. TASkeno may also attempt to contact winners by phone where a phone number has been provided.

Winners must claim their prize within thirty (30) days of the notification being sent. If a winner fails to claim their prize within this period, the Promoter reserves the right to conduct a redraw and award the prize to another eligible entrant. The redraw winner will be notified in the same manner.

Other Conditions

1. TASkeno is the promoter of the Competition. The Promoter's address is 394 Sandy Bay Road, Sandy Bay, Tasmania.
2. The Promoter reserves the right, at any time, to verify the validity of entries and the eligibility of entrants, including requiring proof of age, identity and residency. The Promoter may disqualify any entrant who submits an entry that is not in accordance with these Terms & Conditions or who tampers with the entry process.
3. The Promoter reserves the right to substitute a prize (or any element of a prize) with a prize of equal or greater value if the original prize becomes unavailable for any reason beyond the Promoter's reasonable control.
4. The Promoter will not be responsible for any technical malfunctions, failures, delays or difficulties associated with participation in the Competition.
5. The Promoter will not be liable for any loss, damage or injury suffered or sustained in connection with the Competition or a prize, except for any liability which cannot be excluded by law.
6. If the Competition cannot proceed as planned due to circumstances beyond the Promoter's reasonable control, including technical failures, natural disasters, government restrictions or other unforeseen events, the Promoter may cancel, suspend, terminate or modify the Competition, subject to applicable laws.
7. Failure to provide information reasonably requested by the Promoter may result in an entrant being unable to participate in the Competition or claim a prize.
8. If a winner is unable to accept or redeem a prize, the prize will be forfeited and no cash alternative will be provided.
9. All references to time in these Terms & Conditions are references to Australian Eastern Daylight Time (AEDT).
10. Participation in the Competition constitutes acceptance of these Terms & Conditions.
11. These Terms & Conditions are governed by the laws of Tasmania. Entrants submit to the non-exclusive jurisdiction of the courts of Tasmania and the Commonwealth of Australia.

Privacy Statement

By entering this Competition, entrants consent to TASkeno collecting and using their email address solely for the purpose of administering the Competition and contacting prize winners, unless they have opted in to receive TASkeno marketing emails in the future.

Survey responses remain anonymous and are not linked to personal information collected for prize notification. Personal information will only be retained for the duration of the Competition unless the entrant has opted in to receive future marketing communications.

All personal information will be handled in accordance with the Federal Group Privacy Policy.

